

Multi-Family Energy Improvement Program

A handy quick reference guide



Explore all the ways you can save energy and money.

From duct repair and attic insulation upgrades to heat pump conversions, learn how to make your property or dwelling more comfortable and efficient while also lowering utility bills. Whether in an apartment, condominium, duplex, townhome or villa, improving energy efficiency is easier than ever.

We proudly work with:

Residents, landlords, condominium associations, apartment management teams.

Multi-family residences defined:

A multi-family residence is any residential dwelling unit that is attached to another such unit by a common wall, ceiling or floor such as a duplex, townhouse, condominium or similar unit, regardless of ownership.

DUCT REPAIR

Finding and fixing air leaks can make your space more comfortable, lower utility bills and increase the overall value of your property.

- Earn up to \$150 per unit.
- Units must be centrally ducted electric heating and cooling systems.
- Only top floor qualifies on multilevel properties.

Rebate Details*

- Thorough inspection, free of charge.
- Sealing all accessible joints and seams with long-lasting mastic to create leak-free duct system.**
- A qualified, preapproved contractor in your area to repair ducts.

*A Duke Energy Home Energy Check within the past 24 months with a qualifying recommendation is a prerequisite to qualifying for all Duke Energy incentives. Other requirements or restrictions may apply.

**Excludes gas appliances and fireplaces.

ATTIC INSULATION UPGRADE

An insulation upgrade is a cost-effective improvement that pays off in greater comfort and lower bills.

- Insulation upgrade 19 cents a square foot up to \$200 rebate per unit.
- Units must have centrally ducted electric heating and cooling systems.
- Existing insulation must be equal to or less than R-19 and be upgraded to R-38 or greater.
- Only top floor qualifies.

Rebate Details*

- Thorough assessment of the properties insulation.
- A qualified, preapproved contractor in your area to install insulation.

HEAT PUMP REPLACEMENT

Switching from strip heat to a high-efficiency heat pump will improve your home's heating and cooling system, reduce your energy use and make your home more comfortable.

- \$150 rebate.
- Units must have centrally ducted electric heating and cooling systems.

Rebate Details*

- Replacing an existing strip heat to a minimum 14 SEER, 8.2 or greater HSPF heat pump.
- Must be installed by qualified, licensed HVAC contractor.
- You have up to six months after installation to request your incentive. The incentive will be credited to your monthly statement.



Duke Energy is working with the Quail Forest community and wants to work with helping you to benefit from lower energy costs and enhanced comfort of your home. We offer a free in-home assessment to determine if you would qualify for no- and low-cost improvements such as:

- AC duct system sealed with mastic for a leak-free system, which is completed by a qualified contractor preapproved by Duke Energy. Duke Energy's rebate is up to \$150 per system. Provided there are no major repairs, this amount covers the entire cost!
- Recommendations on maximizing the energy efficiency of the property with adequate insulation. For example, upgrading from less than or equal to R-19 to R-38 insulation will ensure maximum energy savings. Duke Energy pays 19 cents per square foot, up to \$200. The insulation contractor performs all necessary work and applies your rebate directly to their invoice. No paperwork for you to fill out and no waiting to get your money back.
- A high-efficiency heat pump, which makes heating and cooling your home more economical than ever before. Duke Energy offers a \$150 rebate for a straight cool AC system replaced to a 14 SEER/8.2 HSPF heat pump system.

Please call Duke Energy's Lead Energy Efficiency Specialist, Cyndi McRee at 727-372-5149 (ofc) or 727-809-1697 (cell) to schedule your assessment!
